## Annual 47 C.F.R. § 64.2009(e) CPNI Certification

Annual 64.2009(e) CPNI Certification covering calendar year 2011

EB Docket No. 06-36

Name of company(s) covered by this certification: GALAXY 1 COMMUNICTIONS, LLC

Form 499 Filer ID: 827435

Name of signing officer: Gino Jensen

Title of signatory: Technical Director, Mgr

I, Gino Jenson, hereby certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. §§ 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken actions (*i.e.*, proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

The company has not received customer complaints in the past year concerning the unauthorized release of CPNI (number of customer complaints a company has received related to unauthorized access to CPNI, or unauthorized disclosure of CPNI, broken down by category or complaint, *e.g.*, instances of improper access by employees, instances of improper disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

Name: Gino Jensen

Title: Technical Director

Date: 14 february 2012

GALAXY 1 COMMUNICATIONS (Form 499 Filer ID: 827435)
Annual § 64.2009(e) CPNI Certification for Calendar Year 2011
EB Docket No. 06-36

## **STATEMENT**

GALAXY 1 COMMUNICATIONS is a small independently owned and operated company that offers satellite equipment and resells mobile satellite communications service. It has six (6) employees. It does not use CPNI to market telecommunications services to customers that are outside of the category of service to which it currently subscribes and does not share CPNI with affiliates or third patties for their use in marketing services to its customers. Consequently, it is not required to and does not maintain either an "opt-in" or "opt-out" system with respect to CPNI.

GALAXY 1 COMMUNICATIONS has procedures that maintain the security of CPNI of its customers. For example, all CPNI is maintained on a secure database. GALAXY 1 COMMUNICATIONS requires passwords to access CPNI on all levels. GALAXY 1 COMMUNICATIONS's employees will discuss account information only after a customer has presented unique identifying information (for example, GALAXY 1 COMMUNICATIONS's employee request the serial number of the terminal) establishing that the requesting patty is, in fact, the subscriber whose records are requested. GALAXY 1 COMMUNICATIONS's customers do not have the ability to access account information in-person. On-line billing is only accessible with a user name and unique password.